

Q3 2024 Availability and Performance Report

Day	Interface Name/Id		Interface type				
	A		B				
	openbanking.privatebank.jpmorgan.com		Dedicated Interface				
Availability statistics			Performance statistics				
Uptime (%)		Downtime (%)	Payment services user interface	Dedicated Interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		0	0	0	0
2	100	0		0	0	0	0
3	100	0		0	0	0	0
4	100	0		0	0	0	0
5	100	0		0	0	0	0
6	100	0		0	0	0	0
7	100	0		0	0	0	0
8	100	0		0	0	0	0
9	100	0		0	0	0	0
10	100	0		0	0	0	0
11	100	0		0	0	0	0
12	100	0		0	0	0	0
13	100	0		0	0	0	0
14	100	0		0	0	0	0
15	100	0		0	0	0	0
16	100	0		0	0	0	0
17	100	0		0	0	0	0
18	100	0		0	0	0	0
19	100	0		0	0	0	0
20	100	0		0	0	0	0
21	100	0		0	0	0	0
22	100	0		5	0	0	0
23	100	0		22	0	0	0
24	100	0		0	0	0	0
25	100	0		23	0	0	0
26	100	0		0	0	0	0
27	100	0		0	0	0	0
28	100	0		0	0	0	0
29	100	0		0	0	0	0
30	100	0		0	0	0	0
31	100	0		0	0	0	0
32	100	0		0	0	0	0
33	100	0		0	0	0	0
34	100	0		0	0	0	0
35	100	0		0	0	0	0
36	100	0		0	0	0	0
37	100	0		0	0	0	0
38	100	0		0	0	0	0
39	100	0		0	0	0	0

	Interface Name/Id		Interface type	
	A		B	
	JPMorgan Online - International		PSU Interface	
92	Availability statistics		Performance statistics	
			Payment services user interface	Dedicated Interface
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds) PSP response (milliseconds) CBPII / PISP Yes/No response (milliseconds) Error response rate (%)
	D	E	F	G H I J
1	100	0	716	
2	100	0	990	
3	99.54	0.46	815	
4	100	0	668	
5	100	0	743	
6	100	0	684	
7	100	0	1001	
8	100	0	951	
9	98.55	1.45	1090	
10	100	0	1007	
11	100	0	880	
12	100	0	1480	
13	100	0	791	
14	99.77	0.23	861	
15	100	0	1243	
16	100	0	1321	
17	100	0	1007	
18	100	0	1170	
19	100	0	1210	
20	100	0	1310	
21	100	0	1180	
22	99.59	0.41	970	
23	100	0	1006	
24	100	0	716	
25	100	0	990	
26	100	0	815	
27	100	0	668	
28	98.1	1.9	743	
29	100	0	684	
30	100	0	1001	
31	100	0	951	
32	99.57	0.43	1090	
33	100	0	1007	
34	99.78	0.22	880	
35	99.78	0.22	1480	
36	99.55	0.45	791	
37	100	0	861	
38	100	0	1298	
39	100	0	1154	

40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	99.78	0.22
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	99.8	0.2
73	100	0
74	99.77	0.23
75	100	0
76	98.8	1.2
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	100	0
90	100	0
91	100	0
92	99.77	0.23

1265			
860			
1260			
1220			
2234			
1440			
1180			
881			
1003			
711			
726			
794			
1995			
894			
1005			
858			
871			
1129			
2234			
1448			
1180			
881			
1003			
711			
726			
794			
1995			
894			
1441			
1230			
1330			
732			
716			
990			
815			
668			
743			
684			
1001			
951			
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